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Here you will find information about taxi service in main tourist areas in the Czech Republic. For individuals we can offer also our transportation, which should be ordered in advance. More information you will find in the section.



If you use the cabs when travelling in Prague, it would be useful to get acquainted with the following information. In taxi-service, services are offered and orders for transportation accepted by drivers and the taxi-service stands, on publicly accessible roads and other public spaces or by taxi-service radio-dispatchers.

### Designation of Taxi-Service Cabs

Each taxi-service cab must be fitted with firmly fixed roof-lamp in yellow with a marking TAXI in black on the front rear side. On external surface of both front doors the cab must be marked by the trade name of the transporter, by his assigned record-keeping number and by an intermittent strip consisting of rectangular fields in white and black, alternately. On the same doors of the taxi-service cab, a price list effective at the moment of offer must be placed.

### Notice for customers

- When travelling, use taxi-service cabs that are properly designated in the above-mentioned manner.
- Do not enter cabs that are not designated at all, or that are marked in an insufficient manner. If you come across such cars, be aware that such cabs are not taxi-service vehicles. Do make a point of refusing offers of such vehicles to provide transportation services.
- Before you mount a cab, we recommend or write the record-keeping number of taxi-service cab or the licence-plate number of the car that you want to hire. After you sit down in the car, we recommend that you check whether the taxi-meter has been switched on and whether the rate figures comply with the price offer, which must be also placed on the instrument board in front of the seat next to the driver.
- Complaint about the price for a travel, should you fail to settle it with the taxi-cab driver, it is to be filed by submitting it to the department of duties, fees and prices of the Municipality of the capital Prague, Platnárská 19, Prague 1. In the complaint, you must indicate the basic data on the course and route of the driver and data about the vehicle so that it is possible unambiguously to identify the taxi-service operator. At the same time it is necessary to attach a copy of the document (receipt) issued about having paid the fare.
- If you feel threatened by the behaviour of the taxi-service driver. It is possible to notify the nearest body of the Police of



the Czech Republic, whilst indicating specific data of the situation that has arisen and the data that allow to identify the vehicle, or else the taxi-service operator.

**Price for providing taxi-service on the territory of Prague is not regulated, this recommended price consists of:**

**One-off / starting fee: 40 CZK / travel**

**Travel in the territory of the capital Prague: 28 CZK / 1 km**

**Waiting time: 6 CZK / 1 minute**

1. These maximum prices apply to all the cabs that operate taxi-service on the territory of the capital Prague, irrespective of cylinder volume and number of persons transported.

2. The one-off, starting price is charged once the taxi-meter is switched on, i.e. prior to the travel itself. On the taxi-meter-display, the figure 40,00 CZK appears. It includes the payment for hiring the cab, for help during passenger mounting and leaving the car, for loading and offloading of luggage, for issuing the receipt, providing information regarding the price in connection to the length of the route etc.

3. Waiting means both operations waiting (this price is charged automatically when waiting at crossroads or during slow driving in heavy traffic) and for waiting owing to customer wish. Waiting as a consequence of car-failure or waiting caused by the driver must not be charged to the customer even if the travel is vomited in another cab.

4. The above -mentioned maximum prices must not be exceeded even when charging for the drive in km to the place where the passenger mounts the car e.g. when ordering the cab through the radio-dispatching.

5. The information on the effective price in the territory of the capital Prague with an indication of the number under which the respective rate has been stored in the memory unit of the taxi-meter, is shown on both front doors of cab.

6. The driver of the taxi-service cab is obliged to issue a document on payment of the fare, which is printed by the taxi-meter printer. The document must contain:

- a) number of document
- b) trade name, registered office or permanent residence of the taxi-service operator
- c) record-keeping number of the taxi-service vehicle, which are marked on both front doors
- d) date of travel
- e) licence-plate number
- f) starting and end point of transportation
- g) arrival and departure time
- h) all the individual items, of which the total price is a sum-total
- i) price including VAT, and if the passenger requests so, the data necessary for the tax deduction
- j) data on payment of other costs related to the requested transportation
- k) driver's name and signature

**Always ask the driver to issue document certifying that you have paid fare!  
It is the driver's obligation to issue this document. Payment document is exclusively taxi-meter  
printer output, manually complemented by other data.**

### **Transportation from Ruzyne Airport**

For transportation from Ruzyne Airport, it is possible to use the regular bus connection operated in the period from 4:30 a.m. to 11:30 p.m. The bus line is connected with the underground network (route A – Dejvická stop) and it is advantageous for those travelling to or from the downtown areas. It is possible to use cars belonging to companies that offer transport services in the area of airport by means of transport agencies. In this case, however, it is not the taxi-service. It is possible to get acquainted with the transportation terms and conditions and the price offer from staff of transport agencies located in the airport handling hall or from dispatchers. If you intend to use taxi-service cabs for your travel, they can be ordered by means of taxi-service dispatching.

### **Beware of Risk Locations**

Nearly 70% of all the complains in taxi-service concerns improperly charged price for services provided. Excessively priced services by some taxi-service drivers occur in particular in the locations Wilsonovo Railway Station, Václavské Square, Národní Street, Railway Station Prague-Holesovice, Ruzyne Airport, Staroměstské Square, Hradcanské Square, Republiky Square and Karlova Street. Passengers should pay special attention to these localities. Especially when mounting vehicles that offer services in these areas it is advisable to pay heed to the above-mentioned information.

### **Vehicles of Occasional Passenger Transport**

Apart from taxi-service operators, operators of occasional passenger road transport, the so-called contractual transport also offer their services in Prague. **Operators of this transport may accept custom exclusively by means of transport service order concluded in advance** (in writing, by telephone, fax, or in electronic form) at the registered office or operations unit, at the place of permanent residence of the operator or at the place of business of a natural person. The price for these services is not regulated, it is a contractual price and typically is higher (several times multiple) than the price for use of a taxi-service cab. The operator is obligated to record an order of transportation service in advance in the record-keeping book of orders, an order copy must be available to the driver in the car and the transported person must not pay directly to the driver. These cars must not be designated in a manner, which could be mistaken for the taxi-service cabs and the transportation services must not be offered at the stands of taxi-service, at publicity accessible roads and other public places or by means of taxi-service radio dispatchers. Customers should therefore, in their own interest, avoid using cars marked by roof lamps of another colour or roof lamps without the title TAXI or that have another title marking them.